

HOW THE EMERGENCY OPTION WORKS



EMERGENCY REPLACEMENT

RESIDENTIAL FINANCING® from AFC First

AFC First is the official loan and rebate processor of KY Home Performance*

EMERGENCY EQUIPMENT REPLACEMENT

If you have an emergency and need to replace your furnace, ventilating, and or air conditioning (HVAC) unit, or another piece of home-energy equipment, please contact one of the on-call KY Home Performance (KHP)-certified energy evaluators. A list of KHP-certified energy evaluators is available on the KY Home Performance Web site at KYHomePerformance.org.

An evaluator will visit your home within 24 hours to perform a whole-house energy evaluation.

If the evaluation is completed **prior** to the installation, you may be eligible for a **below-market rate loan or a rebate** through KY Home Performance. If the assessment is scheduled **after** the installation, you may still be eligible for a **rebate** of up to \$2,000 through KHP.

For BPI evaluations completed **PRIOR** to installation:

Your home energy evaluator or evaluator/contractor (service provider) will help you apply for the loan or with processing the rebate. If you choose to apply for the loan, your approval will be expedited because you are in an emergency situation.

For BPI evaluations completed **AFTER** installation:

In order for your emergency installation to qualify for the rebate of up to \$2,000, your equipment must be either ENERGY STAR® rated or AHRI certified with a minimum SEER ≥14.5 for split systems and minimum SEER≥14 for single package equipment including gas/electric package units. A service provider must submit a specification sheet before the evaluation to ensure the equipment meets program requirements.

A pre-approval will be issued indicating the proposed rebate amount once the equipment is verified with KY Home Performance. Once the work is completed, you have 30 days to complete the evaluation by a service provider.

All homes must meet the minimum program guidelines. If your home meets the KHP minimum program standards, you will be issued a rebate for 20 percent of the installed cost of the equipment replacement for up to \$2,000. If your home requires additional work (air sealing, insulation, duct work, etc.), you must pay for that work in full. Additional work must have accompanying specification sheet submitted. A rebate will be issued once a paid invoice for the work is submitted along with a completion certificate.

If your home is one of the first 1,000 KY Home Performance homes, you may be eligible for an additional \$150 rebate toward the whole-house energy evaluation performed by a Building Performance Institute-certified evaluator or evaluator/contractor and a free quality assurance inspection performed by a KHP-certified third-party evaluator to ensure the quality of the installations.



Customers can apply online at
www.KYHomePerformance.org
or by calling
toll-free (877) 741-4306.

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www.KYHomePerformance.org • Financing questions? Call toll-free (877) 741-4306.

*AFC First is a Fannie Mae energy loan lender. Terms and conditions apply.